

## **Training Services Division**

# CUSTOMER-FOCUSED TRAINING ANALYSIS, DESIGN, DELIVERY AND ASSURANCE SERVICES

Our Training Services Division is a diverse team of highly skilled and experienced learning and development consultants with a passion for delivering innovative, relevant and cost-effective solutions to customers.

With a wealth of experience working in complex sectors such as defence, rail and healthcare, we deliver high quality training and education services to every customer.

Ranging from initial scoping exercises to lesson delivery and everything in-between, we use cutting-edge training analysis and delivery techniques to benefit your organisation and individual learners.



## **COMMITTED TO ACHIEVING YOUR TRAINING OBJECTIVES**

We offer a bespoke service, adapting our team and training methods to best fit your needs. Our analysts, designers, architects, digital learning specialists and software engineers are committed to working with you to achieve your goals.

### We provide:

- in-depth analysis and end-to-end services;
- learning design and development;
- delivery (including blended solutions);
- assurance and validation activities;
- and digital learning and software solutions.

Lead change and innovate



Our range of training services will help you innovate, empower and improve.



Enhance efficiency

**Empower your** workforce



Support your customers

Develop your people



Be compliant

Improve performance





Implement and manage quality assurance

We deliver training services that are tailor-made to meet the most complex of requirements. Using recognised models such as ADDIE (analysis, design, development, implementation and evaluation) or Agile 'sprint' development techniques, we use the optimum approach to meet your individual needs.

## Case study

### TRAINING NEEDS ANALYSIS FOR UK SPACE COMMAND

Following the formation of UK Space Command on 1 April 2021, the training requirements for the UK's space workforce needed to be fully understood. Our specialist training consultants conducted a full training needs analysis using agile methodology and the principles of JSP 822 Defence Systems Approach to Training to meet the specific requirements of the space domain.

The team conducted in-depth evaluations of competency frameworks to identify training requirements for specific job roles. From this, our experts produced a training gap analysis statement, identified key training objectives and created a detailed training requirements report.

All of this ensured UK Space Command was compliant with defence training policy and provided them with a defined training requirement, a training management tool and competence framework, and the evidence needed to support business cases for funding and resource applications.

## DIGITAL SOLUTIONS

We provide a range of digital services to meet our customers' learning and development needs.

Learning management system. 'Inzpired Learning' is our own purpose-built Moodle platform which enables us to create, manage and deliver digital learning solutions for our customers. Inzpired Learning promotes collaborative learning, allows learner performance and progress to be tracked, and reduces delivery time and cost.

Instructional design. Using relevant analysis tools, solid design principles and learning theory, our digital instructional designers will engage, challenge and maximise your learners' digital learning experience.

Digital learning consultancy. Offering clients specialist advice on all aspects of digital learning, our digital learning consultants can guide you through platform options and software selection, making recommendations based on your specific requirements.

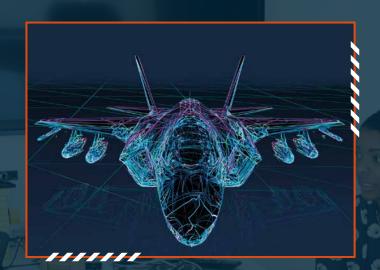
Bespoke software solutions. Our software engineers and solution architects work closely with customers to conduct scoping exercises and assess requirements in order to develop bespoke software solutions. We also provide ongoing support, management and maintenance of software services.

## Case study

# IN-DEPTH ANALYSIS OF QINETIQ'S TEST AND EVALUATION SOVEREIGN SKILLS PROGRAM

To support the planning and creation of QinetiQ's Test and Evaluation Sovereign Skills Program (TESSP) - a structured and bespoke development plan aimed at building a test and evaluation skill set in Australia - Inzpire performed several in-depth reviews to analyse and confirm the test and evaluation (T&E) knowledge held by QinetiQ's UK-based T&E team.

After eight weeks of analysis, which included interviews and site visits, our team made recommendations on how to transfer the identified T&E skills and knowledge to QinetiQ's team in Australia.



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Inzpire conducted an in-depth study to capture the technical knowledge, skills and behaviours within QinetiQ's UK pool of cross-domain cross-domain T&E experts.

The valuable insights and well-informed recommendations provided by Inzpire's training experts now shape QinetiQ's TESSP, delivering a structured training and mentoring pathway to QinetiQ's Australian business.

#### Michael I. Houston

QinetiQ Engineering Director (International) Executive Sponsor for the TESSP

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