

Android - Security features to reduce the chance of stolen data

WHY DO YOU NEED TO MAKE YOUR ANDROID PHONE MORE SECURE?

Android is a mobile operating system developed and released by Google for use in a variety of hand-held devices, such as smart phones, tablets and wearables.

Your phones security is maintained through the combination of your Biometric (Face & Fingerprint), phone passcode and Google account. If your phone is left unlocked or stolen, a lot of personal and dangerous information can be available to anyone and is valuable to fraudsters, hackers and data brokers.

Here are some of the harmful things that can be done to you:

- Change the Android passcode / biometric settings
- Turn off two-factor authentication.
- Disable Find My Device.
- Lock you out of other devices signed in with the same Google ID.
- Access personal information stored in your google account and other apps on your phone:
 - Social media accounts (Facebook, X, TikTok, Instagram, SnapChat...)
 - Email accounts (Gmail, Outlook...)
 - Shopping platform accounts (Amazon, Vinted, eBay, Tesco...)
- Access financial, pass and ticket information stored in your Google Wallet:
 - Bank Account / Card details
 - Membership and Loyalty card accounts
 - Train tickets and Boarding passes

Even without knowledge of your passcode, if a phone is stolen from out of your hand when unlocked (e.g. when on a call), a thief has access to:

- All your device information, emails, social media, notes and photos etc
- And much, much more...

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This guide is based upon Google's Android Operating System (OS), which is found on Pixel devices only. However due to a variety of Original Equipment Manufacturers (OEM)(Samsung, Xiaomi, One Plus etc.) android versions, which are built on Google's open-source Android with custom User Interfaces (UI), some of the features may be named differently, unavailable or in a different settings area on your device.

Please consult your manufacturer's device user guide or search your settings on your phone for the phrase shown in the [] brackets after every section title.

This guide outlines our recommended settings to keep your device secure, and assumes you are keeping your device up to date on the latest android version, available from your manufacturer.

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1. TURN ON ADVANCED PROTECTION [*Advanced Protection*]

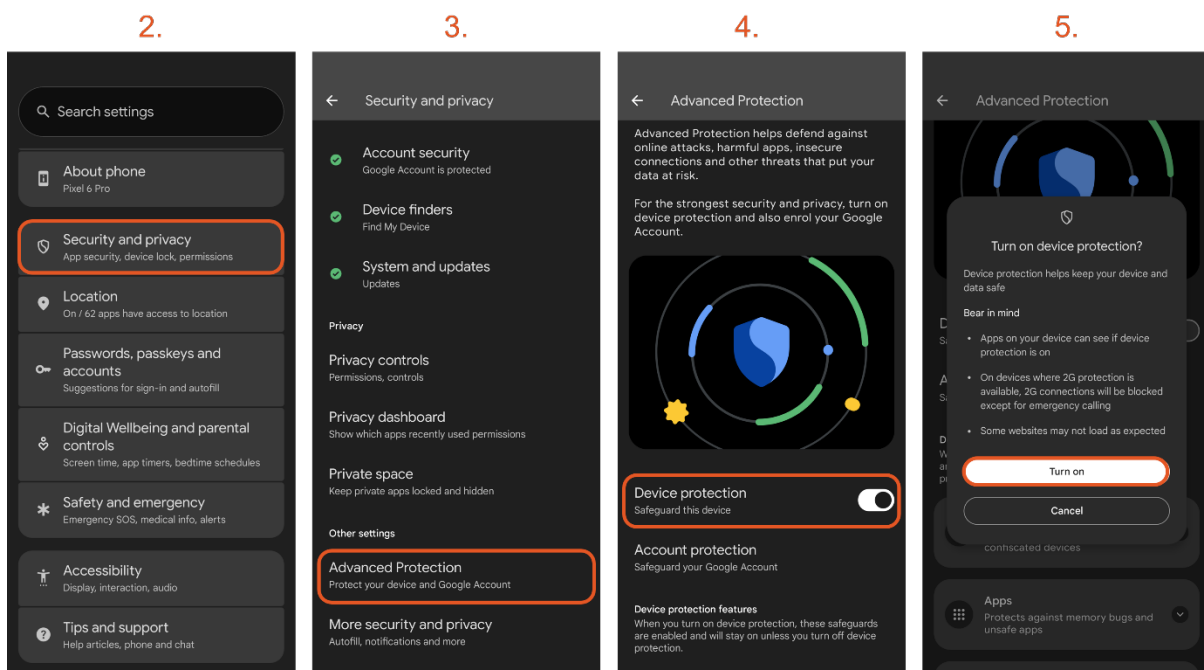
Android's Advanced Protection is a one stop shop for a lot of the individual features listed further down in this guide, if your Android OS supports it, it is the single most secure thing you can do after setting a strong passcode.

When you turn on Advanced Protection, you get the strongest security and privacy features to protect you and your device against online attacks, harmful apps, and data risks. When enabled these privacy features cannot be turned off individually, some key features include:

- App protection from malware and unknown sources
- Automatic device locking due to Theft Detection and Inactivity
- Identification of Spam, Scam and Unsafe messages and links
- Spam Caller ID and Call Screening
- Enforcement of safe and secure browsing

To enable Advanced Protection:

- Step 1: Open 'Settings'  (cog icon)
- Step 2: Select 'Security and Privacy'
- Step 3: Scroll down and select 'Advanced Protection'
- Step 4: Slide the 'Device Protection' right to on
- Step 5: A prompt will ask you to confirm 'Turn on'.




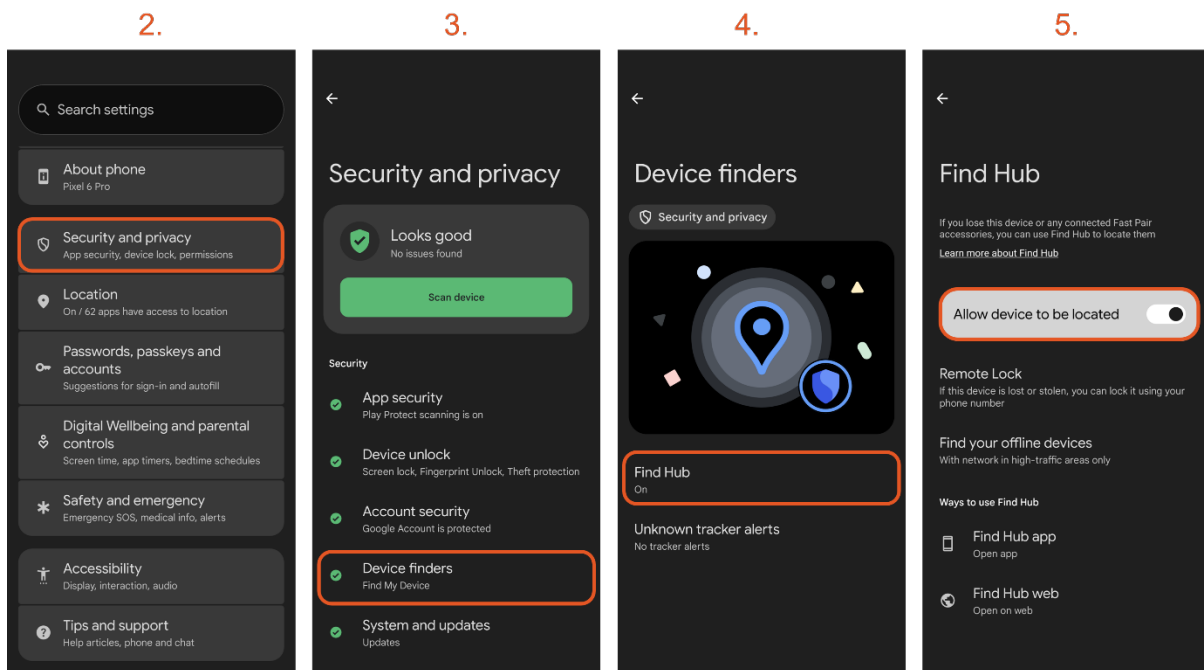
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2. ENABLE FIND HUB [*Find My Device*]

Find Hub is an evolution of the find my phone feature, allowing users to not only find their device if stolen, but also locate it along with other accessories when misplaced or lost. The Find Hub also allows families and/or friends to track each other's location, similar to Snapchat's 'Snap Maps'.

To enable Find Hub:

- Step 1: Open 'Settings'  (cog icon)
- Step 2: Select 'Security and Privacy'
- Step 3: Select 'Device Finders'
- Step 4: Select 'Find Hub'
- Step 5: Slide the 'Allow device to be located' right to on.



Within Find Hub you will also find options to allow you to remotely lock your device if stolen, links to the Find Hub app and website and find your offline device options.

Within device finders, you can enable alerts for 'Unknown Tracker Alerts', this will tell you if a digital tracking tag, that is not yours, is attached to you or in a bag etc.


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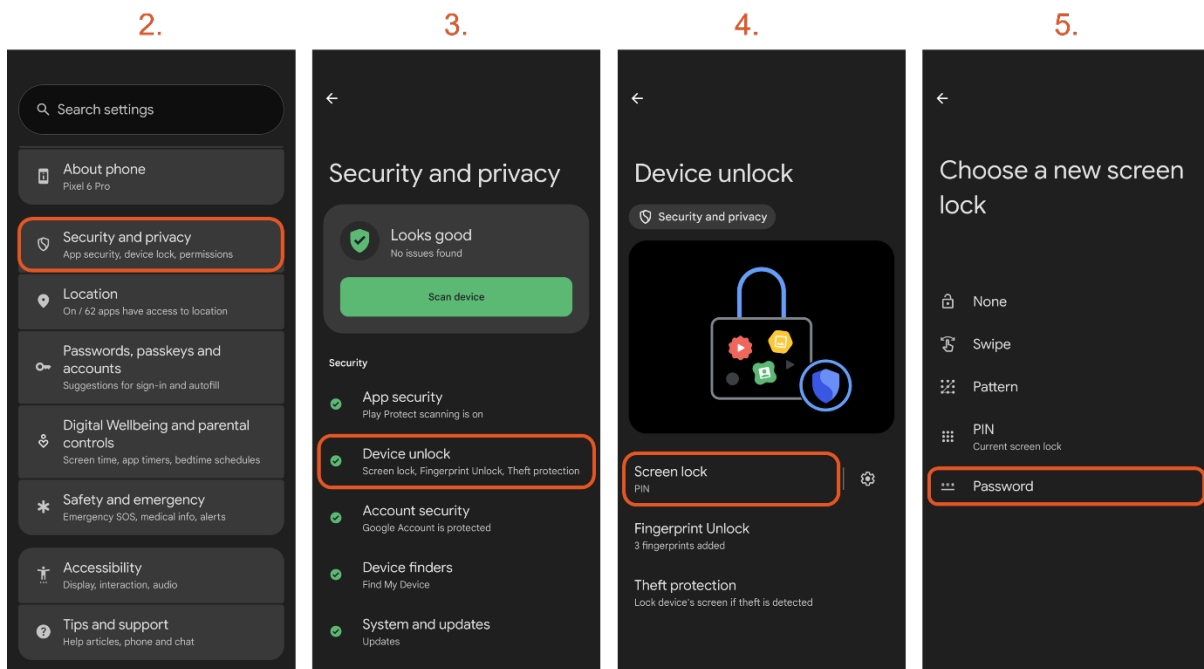
3. SET AN ALPHANUMERIC PASSCODE [Screen Lock]

If you are still using a 4-6 digit pin or a pattern on your phone, even if your using a fingerprint or Face Unlock day-to-day, it's time to upgrade your passphrase, as an easy guessable or observable pin undermines the security of biometrics (fingerprint or face).

Like most passwords today a combination of upper- and lower-case letters and numbers, known as alphanumeric, is more secure than a pin or an all single-case word!

To set an alphanumeric passcode:

- Step 1: Open 'Settings'  (cog icon)
- Step 2: Select 'Security and Privacy'
- Step 3: Select 'Device Unlock'
- Step 4: Select the 'Screen lock' wording and not the cog, you will be prompted for you current pin or pattern
- Step 5: Now choose 'Password', you will be prompted to enter a new passphrase twice to confirm.



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4. AUTOMATIC SCREEN LOCK [Screen timeout]

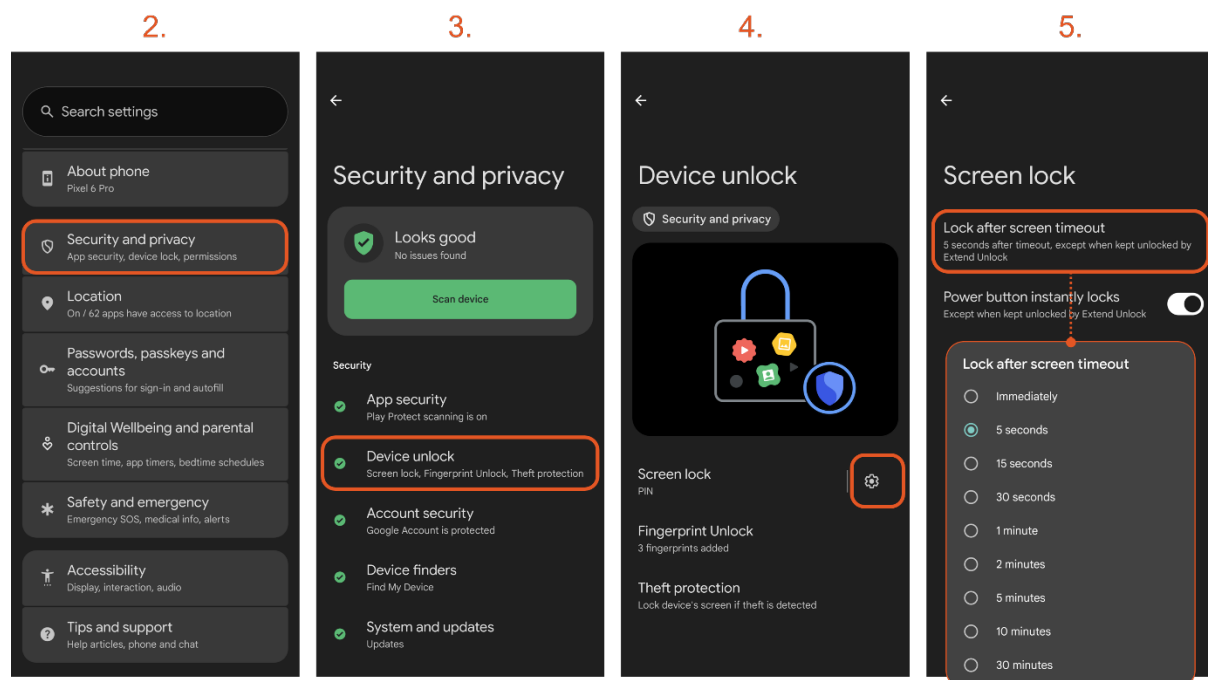
Preventing someone accessing your phone, if you happen to leave it unlocked on a table, we've all done it, you can set the screen locking settings to immediately lock your device when your screen times out.

Android lets you choose the time it will take for your device to lock once the screen goes black, anywhere from immediately up to 30 minutes. The longer you leave it the more vulnerable your device and data is, however, you should adjust this timing to suit your needs, acknowledging the risk and in conjunction with the 'Screen timeout' you set in section 7.

A recommended guideline is either 5 seconds, which will allow you to tap your screen just as it goes black, or if unsure start with immediately.

To enable Advanced Protection:

- Step 1: Open 'Settings'  (cog icon)
- Step 2: Select 'Security and Privacy'
- Step 3: Select 'Device unlock'
- Step 4: Select the 'Screen lock' 'settings cog'.
- Step 5: Select 'Lock after screen timeout' select the shortest period that is suitable for you.




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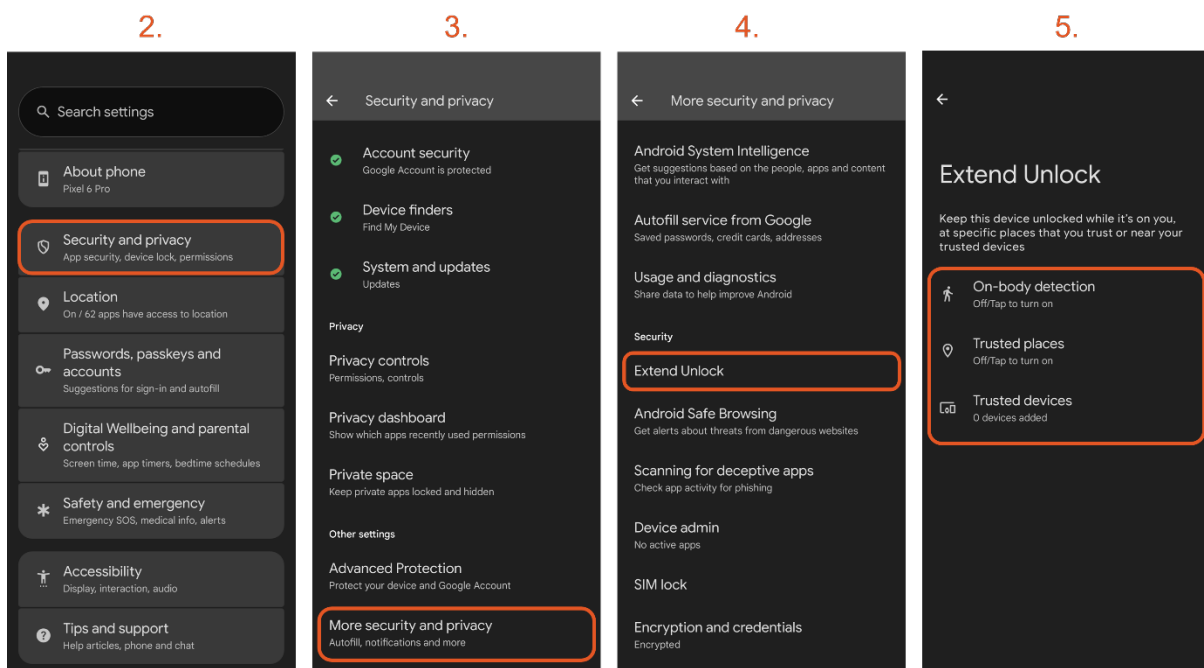
5. TURN OFF EXTEND UNLOCK [*Extend Unlock*]

Extend unlock (formerly Smart Lock) is a quality of life feature of Android, which keeps your phone in an unlocked state when it detects that it is either in your pocket, connected to a trusted device or in a trusted location, such as your home. This can pose a significant security issue if your phone stays unlocked at the wrong time, or remains unlocked due to a connected device, such as Bluetooth headphones.

It is recommended that you disable this feature as the detection of 'your pocket' is triggered whenever you are moving in any way! Furthermore some Bluetooth devices stay connected to your phone all day (smartwatches) and so would keep your device unlocked all day if set as a trusted device.

To enable Advanced Protection:


- Step 1: Open 'Settings'  (cog icon)
- Step 2: Select 'Security and Privacy'
- Step 3: Scroll down and select 'More security and privacy'
- Step 4: Scroll down and select 'Extend Unlock', you will be prompted to enter your passphrase.
- A brief notice may show telling you about what 'Extend Unlock' is.
- Step 5: Select and set the three options in turn as below:
 - 'On-body detection' left to off
 - 'Trusted Places' left to off
 - Remove any entries under 'Trusted devices'.



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6. DISABLE SHOW PASSWORDS [Show passwords]

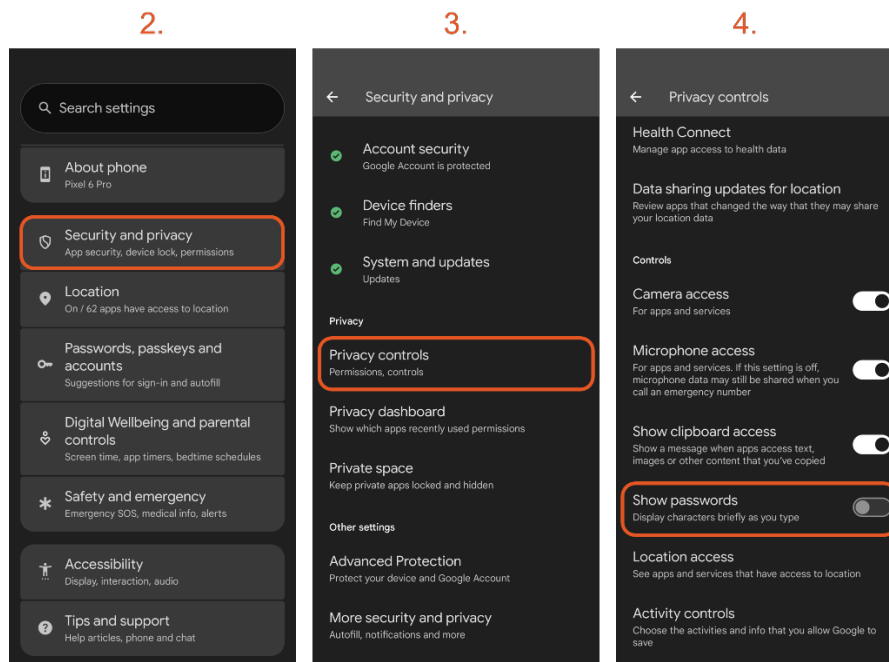
With 'Show passwords' enabled password characters are shown briefly when you type, before changing to a dot (•), although this maybe helpful when entering a password, this can help anyone watching you type your password over your shoulder to learn it by character, rather than remembering just the keys you hit.

It is best to keep your passwords always hidden and only use the show password button  for a few seconds to check a password is correct when necessary!

Side Note: If you use a password manager, ensure that your password fields are set to hide the password, as they can still be compromised from viewing them in browser extensions/apps when auto filling.

To enable Advanced Protection:

- Step 1: Open 'Settings'  (cog icon)
- Step 2: Select 'Security and Privacy'
- Step 3: Select 'Privacy controls'
- Step 4: Scroll down to Controls and slide 'Show passwords' left to off.



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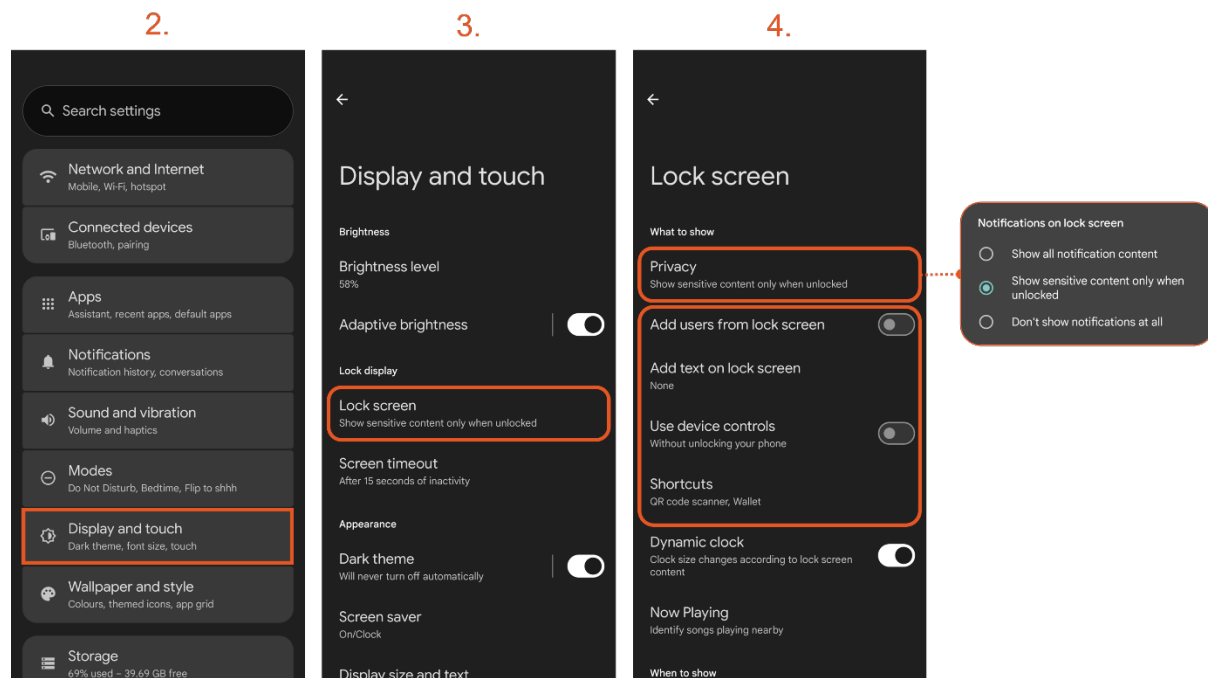
7. LOCK SCREEN INFORMATION & SECURITY [Lock screen]

Your lock screen has many features of convenience, however these can make it easy to allow unauthorised access to your data, including messages, email and notifications, alongside banking information from Google Wallet (Google Pay).

The good news is you have a number of customisable options that allow you to still have some convenience without compromising the security of your data.

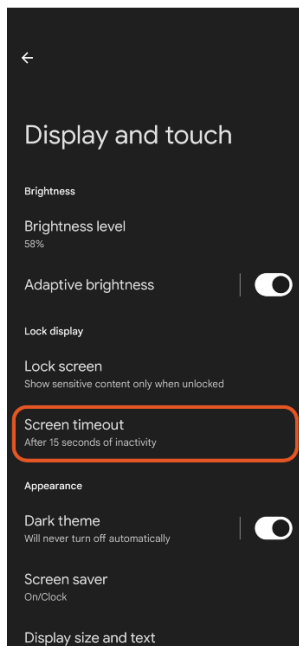
To configure what shows on the lock screen:

- Step 1: Open 'Settings' (cog icon)
- Step 2: Select 'Display and touch'
- Step 3: Next select 'Lock screen'
- Step 4: Select 'Privacy', an options menu will popup, select 'Show sensitive content only when unlocked', this will still give you notifications but with the content hidden.
 - Back on the lock screen page slide options below privacy left to off
 - Under shortcuts, only enable wallet if you have payment authentication on.
- Step 5: Back on the 'Display and touch' page select 'Screen timeout'
- Step 6: Select '15 seconds' and enable 'Screen attention' so that you screen lock 15 seconds after you look or move away from it.

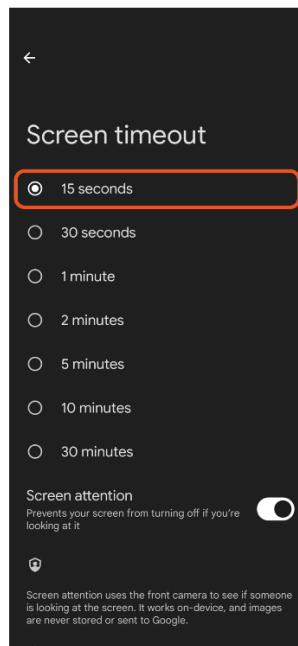


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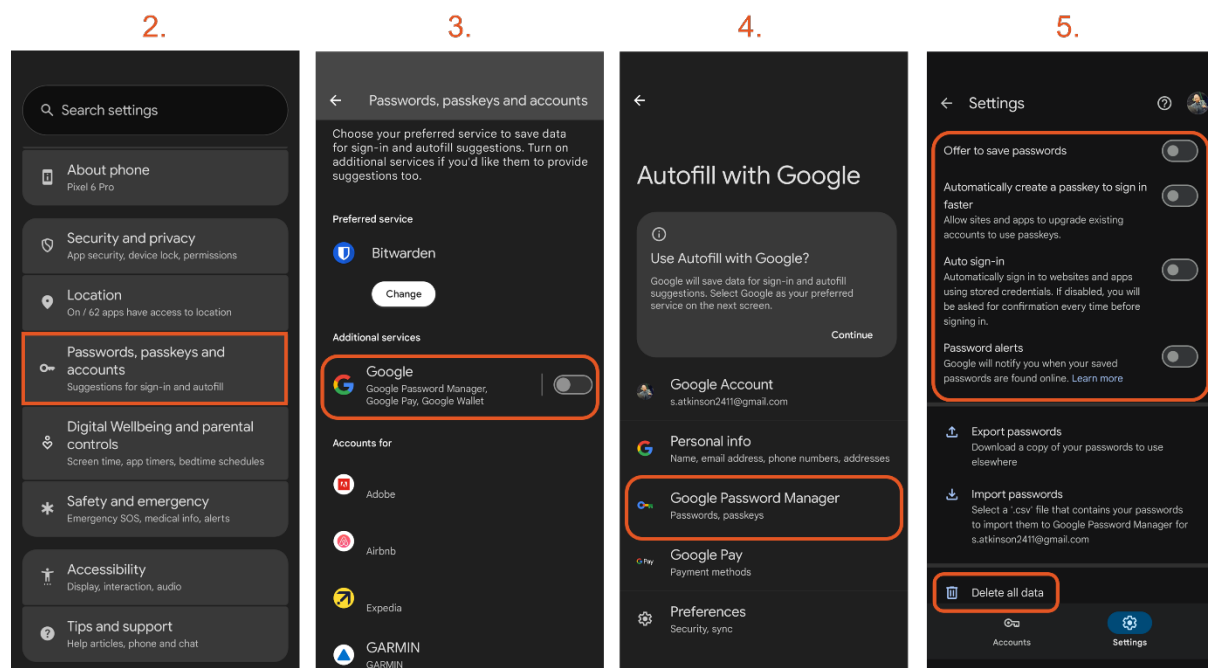
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8. PREVENT STORING PASSWORDS, PASSEYS & BANKING DETAILS [Password Manager]

You should only be storing any passwords, Banking information and any other personal information in a password manager and not in your Google account, any autofill functionality or a browser. An exception to this is Google Wallet which possesses better security and authentication.

To disable your phone asking to remember everything:

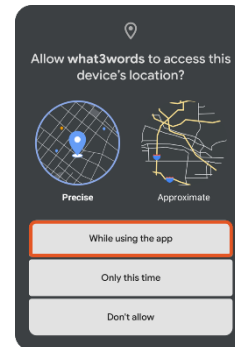
- Step 1: Open 'Settings'  (cog icon)
- Step 2: Select 'Passwords, passkeys and accounts'
 - In this section you can see all your accounts and set your preferred password manager, using the 'change' button. (Don't use Google)
- Step 3: Slide the toggle left to off, this disables the prompts to remember info.
 - Then select 'Google' under additional services
- Step 4: Now select 'Google Password Manager' and select 'Settings' on the screen that appears.
 - The 'Google Pay' option on this screen will allow you to remove stored banking cards from Google Wallet/Pay.
- Step 5: Slide the top four toggles 'left' to off, to prevent storing of passwords and automatic logging in of accounts.
 - If you think you have any data stored in Google you can use the 'Export' function to retrieve them and then you should select the 'Delete all data'.



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9. APP PERMISSIONS [Search]

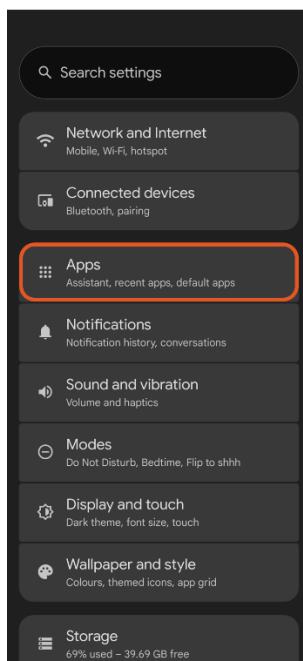
Android offers the ability to control, Location, Camera, Contact and many more permissions for apps individually. By default it is best practice to only allow a permission while you are using an app, unless the app is something that runs all the time in the background such as a password manager or weather app. Luckily android makes this easy, as when you install an app and run it for the first time, it will ask for the permissions it needs to run, not all options will specify a 'While using the app' option, such as access to contacts or files, however active services such as location do:



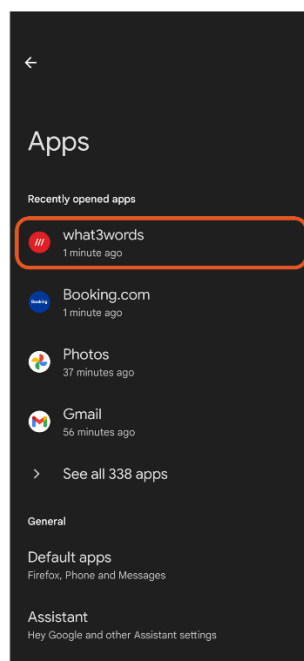
To review the permission of an App:

- Step 1: Open 'Settings' (cog icon)
- Step 2: Select 'Apps'
- Step 3: Select the app you want to check, select 'See all ### apps' if your app isn't listed in the recently opened list
- Step 4: Now select 'Permissions' where you will see all the permissions and their settings for that specific App.

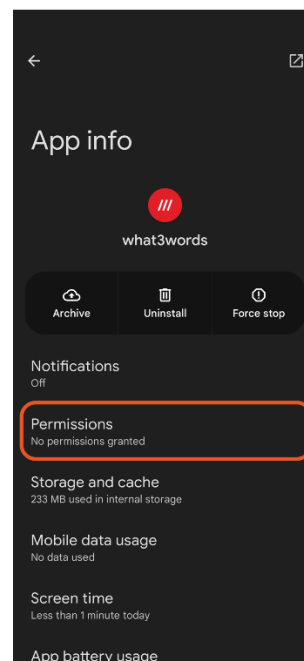
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10. DISSABLE WIFI SCANNING [*Wi-Fi scanning*]

Google provides WiFIManager feature to the location services and app developers, which continually scans for any of the known networks (any you have joined at least once) within the vicinity of the device, even if WiFi is turned off! It also uses known public networks to aid in location accuracy.

This is dangerous as your phone is essentially announcing openly every WiFi network it knows and can be used to make your phone think it's connecting to it's home network, and when used for location allows your location data to be utilised by data brokers.

Disabling the ability to scan in the background and when WiFi is off helps prevent this.

To disable WiFi Scanning:

- Step 1: Open '**Settings**' (cog icon)
- Step 2: Select '**Location**'
- Step 3: Then Select '**Location Services**'
- Step 4: Scroll down and select '**Wi-Fi scanning**'
- Step 5: Slide the '**Wi-Fi Scanning**' left to off.

